To our suppliers and customers: Important rules of conduct for deliveries and collections in Corona times:

Drivers coming to our warehouse in Bochum for unloading / loading must comply with the following hygiene rules:

After registration at the warehouse, the driver must prepare the truck for unloading or loading after being requested to do so by our warehouse staff and then take his seat back in the driver's cab, until the unloading or loading process is completed; alternatively, the driver must wait at an assigned "assembly point" outside the truck.

When leaving the truck, the use of an FFP2 mask is mandatory on our premises (the driver need to bring his own).

If possible, the driver must disinfect his hands with a suitable agent before leaving the truck. The driver must always keep a minimum distance of 1.5 m. from our employees.

The instructions of our warehouse personnel must always be followed.

MANFRED REINER RÖHREN- UND STAHLHANDEL GMBH

• SEIT / SINCE 1976 •

Manfred Reiner GmbH • Haimendorfer Str. 51 • 90571 Schwaig

To

Our customers and partners



Geschäftsführer / Director / Gérant Volker Ergenzinger

Tel. +49 911 / 9530015 Fax. +49 911 / 9530092 Email: ergenzinger@reiner-rohre.de

Ihre Zeichen

Ihre Nachricht vom

Unser Zeichen

Schwaig, den 12.03.2020

General Customer Information - "Corona-Virus"- COVID 19

Dear customer and partner,

At the moment we are all receiving new information on a daily basis regarding the development of the Corona-Virus – COVID-19 situation across the world.

Beside the health issues, that are a top priority for us, we are all concerned of the possible economic impact on our business life and therefore as well on our mutual, partner-like business relationship.

To ensure that the quality of our services remains to the high standards as we are used to, we have taken precautions and all conceivable measures to make sure that we can maintain this level.

In addition to close cooperation with our transport partners, we have also ensured that our inventories at our different warehouse locations has been increased significantly in order to compensate with any possible shortages from our suppliers that may arise in the short and medium term.

Telefon (0911) 9 53 00-0 Telefax (0911) 9 53 00-95 http://www.reiner-rohre.de Sparkasse Nürnberg IBAN DE 847605 01010240303800 BIC/SWIFT: SSKNDE77 Postbank Nürnberg IBAN DE 637601 00850137498851 BIC/SWIFT: PBNKDEFF Sitz: Schwaig bei Nürnberg Registergericht Nürnberg HR B 3823 Geschäftsführer: Manfred Reiner, Julia Reiner, Volker Ergenzinger Currently there are <u>no cases</u> of COVID-19 infected among our employees. That means that our team is at full capacity, both in sales and in production.

We will continue to enforce all possible measures within our power to support and promote our successful business relationship.

We wish you and your near ones' good health and strength and hopefully we will be able to master this global health, and economic crisis.

Mit freundlichen Grüßen

Volker Ergenzinger Geschäftsführer